

Report Call Center 2024-07-16 09:35:07

No	Periode	Jumlah Telp Masuk	Jumlah Call ke Agent	Jumlah Telp Terjawab	Jumlah Telp Dering <= 10 detik	Jumlah Telp waktu bicara >= 30 detik	Call Abandon	SL Dering <= 10 detik	SL Bicara >= 30 detik
1	15-07-2024	602	18	14	14	6	4	50%	30%
2	14-07-2024	746	0	0	0	0	0	0%	0%
3	13-07-2024	730	0	0	0	0	0	0%	0%
4	12-07-2024	799	34	25	25	6	9	50%	19%
5	11-07-2024	786	31	7	7	4	24	50%	36%
6	10-07-2024	867	41	25	22	4	16	47%	14%
7	09-07-2024	780	43	29	28	10	14	49%	26%
8	08-07-2024	1082	36	13	13	3	23	50%	19%
9	07-07-2024	783	0	0	0	0	0	0%	0%
10	06-07-2024	745	0	0	0	0	0	0%	0%
11	05-07-2024	571	14	10	9	1	4	47%	9%
12	04-07-2024	413	1	0	0	0	1	0%	0%
13	03-07-2024	348	15	7	6	4	8	46%	36%
14	02-07-2024	470	18	5	5	3	13	50%	37,5%
15	01-07-2024	457	29	2	2	1	27	50%	33%
16	30-06-2024	445	9	5	5	0	4	50%	0%
17	29-06-2024	487	8	3	3	3	5	50%	50%
18	28-06-2024	499	6	4	4	2	2	50%	33%
19	27-06-2024	903	42	11	11	5	31	50%	31%
20	26-06-2024	513	59	24	22	9	35	48%	27%
21	25-06-2024	330	21	12	12	6	9	50%	33%
22	24-06-2024	202	17	4	3	0	13	43%	0%
23	23-06-2024	255	7	4	4	1	3	50%	20%
24	22-06-2024	216	7	1	1	1	6	50%	50%
25	21-06-2024	336	22	8	8	1	14	50%	11%
26	20-06-2024	236	24	7	7	6	17	50%	46%
27	19-06-2024	271	1	1	1	1	0	50%	50%
28	18-06-2024	264	11	2	0	0	9	0%	0%
29	17-06-2024	127	2	1	1	0	1	50%	0%
30	16-06-2024	333	3	1	1	0	2	50%	0%
31	15-06-2024	279	11	2	2	1	9	50%	33%
32	14-06-2024	265	29	10	9	4	19	47%	29%
33	13-06-2024	334	69	20	20	10	49	50%	33%
34	12-06-2024	223	4	1	1	0	3	50%	0%
35	11-06-2024	255	12	5	5	3	7	50%	37,5%
36	10-06-2024	202	7	4	4	2	3	50%	33%
37	09-06-2024	232	0	0	0	0	0	0%	0%
38	08-06-2024	213	0	0	0	0	0	0%	0%
39	07-06-2024	286	0	0	0	0	0	0%	0%
40	06-06-2024	329	0	0	0	0	0	0%	0%
41	14-03-2024	1	1	1	1	0	0	50%	0%
42	08-01-2024	1	1	1	1	0	0	50%	0%
43	02-11-2023	0	0	0	3	0	0	100%	0%
44	01-11-2023	0	0	0	1	1	0	100%	100%
45	26-10-2023	3	0	0	0	4	0	0%	100%